

Delegate Terms and Conditions – Physical Intervention Course

1. Course Booking and Minimum Numbers

1.1. A place on the Physical Intervention Course is subject to availability and confirmation by the course provider.

1.2. The course requires a **minimum of three delegates** to proceed. The course provider reserves the right to cancel, postpone, or rearrange a course where fewer than three delegates are confirmed.

1.3. Where the minimum number of delegates is not reached, delegates will be offered an alternative course date where reasonably practicable.

1.4. The course provider will endeavour to provide as much notice as reasonably possible of any cancellation or postponement resulting from insufficient delegate numbers.

2. Delegate Eligibility

2.1. Delegates must be physically and mentally capable of participating in practical physical intervention training.

2.2. Delegates must inform the course provider before the course of any injury, medical condition, physical limitation, or other circumstance that may affect their ability to safely participate in practical exercises.

2.3. The course provider reserves the right to restrict or refuse participation in practical activities where it considers that participation could place the delegate or others at risk.

3. Physical Participation and Safety

3.1. Physical intervention training involves practical exercises and controlled physical contact. Delegates acknowledge that participation may involve physical exertion and a risk of minor injury, including but not limited to strains, sprains, bruising, or muscle soreness.

3.2. Delegates must follow all instructions, demonstrations, safety procedures, and directions given by the course instructor.

3.3. Delegates must not deliberately use excessive force, perform techniques outside the instructor's direction, or engage in behaviour that could endanger themselves or another person.

3.4. Delegates must immediately inform the instructor if they experience pain, discomfort, dizziness, injury, or feel unable to safely continue an exercise.

3.5. Appropriate clothing and footwear must be worn as advised by the course provider.

4. Conduct

4.1. Delegates are expected to behave professionally and respectfully towards instructors and other delegates at all times.

4.2. Bullying, harassment, intimidation, discriminatory behaviour, horseplay, aggressive behaviour, or deliberately unsafe conduct will not be tolerated.

4.3. A delegate may be removed from the course if their behaviour presents a safety risk or materially disrupts the training.

5. Alcohol, Drugs and Fitness to Participate

5.1. Delegates must not attend the course under the influence of alcohol, illegal drugs, or any substance that may impair their ability to participate safely.

5.2. The course provider reserves the right to refuse participation where there are reasonable concerns regarding a delegate's fitness to participate safely.

6. Cancellation and Non-Attendance

6.1. Delegates or the organisation responsible for the booking should provide as much notice as possible if a delegate is unable to attend.

6.2. Cancellation charges, where applicable, will be communicated at the time of booking.

6.3. Failure to attend without prior notice may result in the course fee remaining payable.

6.4. Where a delegate cannot attend due to illness or injury, the course provider may, at its discretion, offer an alternative course date.

7. Course Cancellation or Postponement

7.1. The course provider reserves the right to cancel or postpone a course due to insufficient delegate numbers, instructor availability, venue issues, health and safety concerns, or circumstances beyond its reasonable control.

7.2. In particular, the course will not proceed where fewer than **three delegates** are confirmed, unless the course provider expressly agrees otherwise.

7.3. Where a course is cancelled or postponed by the provider, delegates will be offered an alternative date where reasonably practicable.

8. Training and Certification

8.1. Completion of the course does not guarantee certification where the delegate has not met the required attendance, participation, assessment, or competency requirements.

8.2. Delegates must attend for the required duration and participate appropriately in both theoretical and practical elements of the course.

8.3. Any certificate issued confirms completion of the relevant training and/or assessment requirements and should not be interpreted as authorisation to use physical intervention techniques outside the delegate's lawful role, training, policies, or applicable legislation.

9. Use of Physical Intervention Techniques

9.1. Delegates acknowledge that techniques demonstrated during the course are to be used only within the scope of their role, training, employer policies, applicable legislation, and relevant professional guidance.

9.2. The course provider does not authorise delegates to use physical intervention techniques unlawfully or outside the circumstances in which such intervention is legally permitted.

9.3. Delegates are responsible for ensuring that any subsequent use of physical intervention is appropriate, proportionate, necessary, and lawful in the circumstances.

10. Photography and Recording

10.1. Photography, video recording, or audio recording during practical training is not permitted unless expressly authorised by the course provider and instructor.

10.2. Delegates must not record or distribute images or recordings of other delegates without their consent.

11. Acceptance of Terms

11.1. By booking or attending the Physical Intervention Course, the delegate confirms that they have read, understood, and agree to comply with these Terms and Conditions.

11.2. Delegates acknowledge that physical intervention training involves controlled physical activity and agree to participate responsibly and in accordance with all safety instructions.

11.3. These Terms and Conditions should be read alongside any course-specific information, risk assessments, booking conditions, and instructions provided by the course provider.